

## Provider Notice of EVV Claims Review

Effective June 17, 2021, HHSC is requiring MCO's to conduct reviews of all paid EVV claims for dates of service March 21, 2020 through December 31, 2020 to determine if the claims have a matching EVV visit in the EVV system.

Beginning September 1, 2021 Blue Cross Blue Shield of Texas will begin conducting a review of EVV claims for dates of service March 21, 2020 through December 31, 2020.

## Visit Maintenance Time Frames

Policy Name	Effective for Visits with Dates of Service	Visit Maintenance Time Frame	Visit Maintenance Time Frame Expiration Examples
Temporary EVV Policies for COVID-19	3/21/2020 – 12/31/2020	180 Days	180 days after 12/31/2021: *6/29/2021
180 Day & 90 Day Visit Maintenance Temporary Policy	1/1/2021 – 3/31/2021	180 Days	180 days after 3/31/21: 9/27/2021
180 Day & 90 Day Visit Maintenance Temporary Policy	4/1/2021 – 6/30/2021	90 Days	90 days after 6/30/21: 9/28/2021
Temporary EVV Policies for Severe Winter Weather	2/10/2021 – 2/24/2021	180 Days	180 days after 2/24/21: 8/23/2021
Visit Maintenance Policy	7/1/2021 – ongoing	95 Days	95 days after 7/1/2021: 10/4/2021

\* Visit Maintenance Unlock Request needed

According to [HHSC Temporary EVV Policies for COVID-19](#), claims are subject to retrospective review by the payer. Program Providers must have an accepted EVV transaction that supports the billed claim in the EVV Aggregator/Portal within 180 days from the date of the visit, or claims may be recouped.