

# Hurricane Laura Information for Medicaid Providers

#### What's New?

<u>Texas Medicaid and Healthcare Partnership (TMHP)</u> advised, Texas providers rendering services to evacuees from Louisiana due to Hurricane Laura may complete the <u>Hurricane Emergency Expedited Application with Louisiana Medicaid</u> to receive reimbursement for services provided to Louisiana Medicaid clients for the fee-for-service program.

## **Next Steps**

Providers giving care to a Louisiana managed care enrollee will need to contact the client's managed care organization (MCO) for reimbursement of services.

### Where is this information located?

Refer to the Healthy Louisiana Hurricane Laura Provider Assistance Frequently Asked Questions (FAQ) document for MCO credentialing contact information.

Providers will need to answer questions 1, 2, and 11 of the Louisiana FAQ for specific enrollment and eligibility verification: Louisiana Department of Health Informational Bulletin 20-17 August 20, 2020: Hurricane Laura Provider Assistance FAQs .

#### **Resources:**

TMHP.com article: Hurricane Laura Information for Medicaid Providers

Healthy Louisiana Provider Assistance Frequently Asked Questions (FAQ)

Louisiana Medicaid Provider Enrollment

Louisiana Medicaid Provider & Plan Resources (Managed Care Information)

#### Have questions:

For more information call the TMHP Contact Center at 1-800-925-9126. Or contact our BCBSTX Medicaid Provider Service Center at 1-877-560-8055 or contact your BCBSTX Medicaid Provider Network Representative at 1-855-212-1615.

By clicking this link, you will go to a new website/app ("site"). This new site may be offered by a vendor or an independent third party. The site may also contain non-Medicare related information. In addition, some sites may require you to agree to their terms of use and privacy policy.

Blue Cross and Blue Shield of Texas, a Division of Health Care Service Corporation, a Mutual Legal Reserve Company, an Independent Licensee of the Blue Cross and Blue Shield Association